

# YOUR4PAWS



[www.your4paws.com](http://www.your4paws.com)

Pet sitting – Dog walking – Pet area clean up – Pet Taxi

1978 W Ashbrooke Rd, Romeoville, IL 60446

224.623.4654 (Molly) or 630.441.6260 (Ryan) BOTH are a 24 hour hotline as well

## Your4Paws Policies and Terms of Agreement

1. A first time personal interview (meet and greet) is required before any agreement of services or services rendered.
2. Every client will sign a service agreement and be provided a copy of that agreement at the time of the initial meet and greet, upon acceptance of our services or at the time of payment for the scheduled dates and times.
3. Service agreements may be cancelled within (24) hours of the services scheduled, without penalty.
4. Every client must sign and validate the pet health history form.
5. No service is rendered until the client has completed and signed the service agreement, health history form, and terms of agreement.
6. 24 hour advance notice is required of cancellation of agreed service date(s).
7. Service payments are due on the date of service acceptance or the day prior to the services starting, or whichever comes first.
8. If the client opts to pay for the services the day prior to the start date, we charge a \$15.00 payment and key pick up fee. If the payment is made at the time of the acceptance of services, or the meet and greet, this fee is waived.
9. **Your4Paws** warrants that the work will be of absolute quality. Should you not be satisfied for any reason we will go above and beyond to reasonably rectify any and all issues related to the same.

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**Pet Owner/Client Signature(s)**

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**Date**

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**Your4Paws Representative**

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**Date**